Investigate a Shopkeepers container link that an owner cannot use

A shop entity, its owner and the linked container must agree. Diagnose that relationship before moving chests or giving every nearby player permission to open protected storage.

Before you start

Shopkeepers player trades exchange physical items held in a linked container. A Vault balance is not the stock for these trades. Work with the shop owner and keep the container, shop record and item metadata together when investigating a failure.

Work through the check

1. Record the shop owner, shop type and precise container location, then check whether the owner can access the container directly.
2. Read the installed release’s player-shop setup requirements for valid containers and linking distance rather than assuming a nearby chest is the actual stock source.
3. Check claim or region permissions with a normal owner account and confirm that only intended staff can edit the shop.
4. Try one inexpensive customer transaction while monitoring the identified container, looking for the expected stock and payment change.

Confirm the result

The owner should be able to manage the intended stock source, while customers can trade without receiving general access to that container or permission to edit offers.

If the result differs

A region plugin can block interaction independently of Shopkeepers ownership. A second nearby chest receiving stock is evidence of a mistaken link, not a reason to disable protection across the market.

Recover safely

Restore the previous narrow protection setting if the trial exposes storage. Preserve the original container and shop record until the documented relinking process has been tested with a copy.

Documentation and related help

Check the Shopkeepers maintainer documentation and Shopkeepers maintainer reference against your installed release before applying changes.

Related CloudExa help: Create Shopkeepers player shops and test trades safely and Find Minecraft logs and send useful troubleshooting details.

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