# Investigate a ChestShop out-of-stock message when the chest is full

A full chest does not prove it contains enough matching shop stock. Treat the displayed material, bundle quantity and linked container as separate checks before moving valuable items.

## Before you start

ChestShop connects a sign, stock container and economy account. Test the buyer and seller separately: permission to create a shop does not prove stock access or payment works. Read the installed release documentation before changing signs on public shops.

## Work through the check

1. Confirm you are reading the sign for the container you opened, especially around double chests and closely packed stalls.
2. Compare the sign’s item and bundle size with a counted stack of the exact intended item in the linked container.
3. Repeat with a plain low-value item in a private test shop so custom metadata and other shop plugins do not obscure the result.
4. Check the shop owner identity and server log for container-access, protection or item-conversion errors at the failed interaction.

## What to compare

Count the exact item variant required by the sign, not the chest’s total occupied slots. A chest can look full while containing no stack that matches the configured sale item.

# Confirm the result

A known matching bundle should permit one purchase and reduce the linked container stock by the advertised amount, with the expected balance changes.

# If the result differs

If only renamed or enchanted stock fails, investigate item equivalence rather than capacity. If no stock works, inspect the sign link and protection integrations for that location.

# Recover safely

Return test items to their recorded owner and leave the original shop stock intact. Recreate a sign only after documenting its owner, prices and item identity; do not bulk-remove market records.

# Documentation and related help

Check the ChestShop maintainer documentation and ChestShop maintainer reference against your installed release before applying changes.

Related CloudExa help: Create and protect a ChestShop sign shop and Find Minecraft logs and send useful troubleshooting details.

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