Give staff a read-only EssentialsX player-information role

A helper who answers support questions may need player information without punishment or inventory-edit access. Build the role around specific read-only commands and consider the privacy of their output.

Follow the procedure

1. Choose the support questions the helper should answer. Distinguish public last-seen information from outputs that can reveal addresses, locations or other private account details.
2. Review the official permission list for the chosen information commands. Note separate permissions for inspecting other players and for additional details.
3. Grant only the selected nodes to a trial helper group. Do not use `essentials.*`, operator status or an existing administrator parent as a shortcut.
4. Test the commands against a consenting account and inspect what the helper can see. Check that ordinary players outside the helper role still lack the private information commands.
5. Try a harmless denied administrative action, such as changing another account’s state, to confirm the role did not inherit edit or punishment access.
6. Write a short handling rule for private output. Helpers should provide redacted evidence to support rather than pasting player addresses or private account information into public chat.

Check the result

The helper should answer the approved support questions with the minimum required output and remain unable to modify another player. Verify the effective permission path through every parent group. A command that succeeds for an operator does not demonstrate the limited role’s behaviour or privacy exposure.

If the result is wrong

If the output includes more private data than the role needs, remove that command’s permission or use a less revealing documented command. Reverse any trial administrative grant immediately. Keep existing player records intact; the task is to restrict who can read them, not to delete evidence or hide a support issue.

References and related help

- EssentialsX maintainer reference
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- Set up EssentialsX commands and player permissions
- Find Minecraft logs and send useful troubleshooting details

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