Find why one EconomyShopGUI item is missing for a player

A missing item can be a permission or availability decision rather than a broken inventory. Compare the same section with a normal test account before rebuilding the menu or replacing its configuration.

Before you start

EconomyShopGUI distinguishes shop items, sections and permissions. Free and Premium releases expose different options, so check the documentation for your installed edition. Test ordinary players and a single section before sharing a change across the shop.

Work through the check

1. Record the section and item identifiers from the active shops file, plus the player group that cannot see the listing.
2. Check the item and section permission settings against the documentation for your edition; inherited groups can grant or deny a different result than the primary group suggests.
3. Compare the listing with an account in the same group and another in the intended allowed group, without operator status.
4. After changing one relevant permission, reopen the menu and test an inexpensive purchase so visibility and transaction access are checked separately.

Confirm the result

The intended group should see the listing and buy it, while a group excluded by the shop policy remains excluded. Neighboring listings should retain their previous behavior.

If the result differs

Premium availability and hiding options may not exist in the free edition. If the listing disappears for everyone, check configuration parsing and item requirements before changing player permissions.

Recover safely

Restore the specific permission or item entry from your saved copy if access broadens unexpectedly. Do not grant wildcard shop permissions to make a single item reappear.

Documentation and related help

Check the EconomyShopGUI maintainer documentation and EconomyShopGUI maintainer reference against your installed release before applying changes.

Related CloudExa help: Configure and test an EconomyShopGUI server shop and Find Minecraft logs and send useful troubleshooting details.

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