Check QuickShop-Hikari trade history before refunding a complaint

A refund should follow a verified transaction rather than a repeated purchase attempt. Compare shop history, the provider’s balance evidence and the stock state around one timestamp.

Before you start

QuickShop-Hikari maintains shop records alongside container contents and economy transactions. Use the command help bundled with your release because aliases and optional modules differ. Begin with one player-owned test shop rather than a whole-market bulk action.

Work through the check

1. Identify the shop, buyer, owner and approximate transaction time without publishing their private account details.
2. Read the history command help for your installed release and inspect only the affected shop or transaction range.
3. Compare the recorded quantity and price with the shop’s current mode and the economy provider’s available audit data.
4. Use a cheap controlled trade on a test shop to understand how successful and rejected attempts appear in that release’s history.

What to compare

Match a complaint to the player identity, shop, time and traded quantity together. A nearby entry for another customer is not sufficient evidence to refund or reverse the transaction.

Confirm the result

You should be able to distinguish an accepted exchange from a denial and calculate any confirmed discrepancy without assuming the current price was also the historical price.

If the result differs

If history is missing, review logging and retention settings before declaring that no trade occurred. External economy plugins may keep separate records or omit detail in ordinary chat messages.

Recover safely

Preserve the relevant records before changing retention or restarting an investigation. Apply only a documented, verified refund and record it separately so later staff do not refund the same complaint twice.

Documentation and related help

Check the QuickShop-Hikari maintainer documentation and QuickShop-Hikari maintainer reference against your installed release before applying changes.

Related CloudExa help: Create player chest shops with QuickShop-Hikari and Find Minecraft logs and send useful troubleshooting details.

Revision #1
Created 2026-11-09 16:36:20 UTC by CloudExa Hosting Admin
Updated 2026-11-09 16:36:20 UTC by CloudExa Hosting Admin