Keep your CloudExa account secure

Use this short checklist to review your account security. For setup and recovery steps, follow the panel-by-panel 2FA and recovery-code guide.

Protect your sign-in

- Use a strong, unique password for each panel.
- Enable two-factor authentication where the panel offers it and store recovery codes securely.
- Use the panel’s password-reset page if you cannot sign in.
- Review access granted to other users and remove access that is no longer needed.

Watch for unexpected messages

Open the client area directly when checking an unexpected invoice or account notice. Do not share passwords, API keys or recovery codes with anyone through email or support tickets.

If you suspect unauthorised access, secure your email account and contact CloudExa support promptly with the relevant service details.

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